

Important notes on HDD exchange and whitelist

Contrary to the regulations in the General Terms of Business of Dallmeier electronic GmbH & Co.KG, Cranachweg 1, 93051 Regensburg, Germany (Dallmeier) the following provisions for the exchange of hard disks in products with lockable exchangeable modules apply:

§ 1 Hard disk requirements

Since Dallmeier units operate uninterrupted 24/7, Dallmeier uses only hard disks intended for the consumer electronics or server sectors in order to ensure continuous quality and therefore approves only these hard disks for procurement and for installation or exchange in its products.

§ 2 Tasks of Dallmeier

(1) Dallmeier is responsible for the compatibility of hard disks in its end products, particularly with regard to continuous operation, power consumption, vibration and emitted heat, in other words for the quality of the entire system and furnishes a warranty for the unit and for individual products / components supplied by Dallmeier in accordance with its General Standard Terms and Conditions.

(2) A prerequisite for the provision of the warranty is that the product is delivered to Dallmeier in Regensburg / Germany with the most recently used hard disks (in the installed state).

(3) On its homepage, Dallmeier provides a list in which the approved hard disks are specified precisely.

§ 3 Rights and obligations of the purchaser

(1) The purchaser may only procure and install hard disks that have been positively tested by Dallmeier and approved for the series in question.

(2) The purchaser undertakes to observe the provisions stipulated hereby.

(3) When hard disks are installed or replaced, the specifications contained in the respective current installer's instructions must be observed, because non-observance of these specifications can result in functional faults and damage to the unit, such as loss of recordings due to incompatibility, power supply unit defects caused by excessive power consumption or overheating of the recorder caused by excessive heat development.

(4) The purchaser may only use extension components that conform to the technical data of the unit, because an unsuitable periphery can result in the infringement of local laws or regulations or in damage to the unit.

(5) If self-procured hard disks fail, the purchaser's warranty cases must be dealt with directly with the hard disk supplier.

(6) When installing and / or replacing disks, the purchaser must observe all specific national laws, particularly those relating to data protection (for example deleting the data when hard disks are returned to the supplier).

§ 4 The consequences of infringing the obligations

(1) If the purchaser contravenes the regulations and conditions agreed here, Dallmeier shall provide no warranty for either the spare parts, the units or connected equipment, systems or anything else.

(2) By installing unapproved hard disks or using an unapproved periphery, the purchaser irrevocably forfeits the right to make any claim against Dallmeier.

(3) If third-party claims are made against Dallmeier on the basis of product liability or another legal basis in this context, the purchaser shall immediately upon demand release Dallmeier from any claims.

(4) If it is discovered in fault analyses carried out on units returned to Dallmeier that the failure of the unit is attributable to defective hard disks not approved by Dallmeier, an administration fee of 120,00 Euro plus postal charges shall be levied in all cases.

(5) Otherwise, liability is in accordance with the legal regulations.

§ 6 Final provisions

(1) Subject to individual agreements, the Dallmeier General terms of Business shall apply in addition to this agreement.

(2) The place of jurisdiction shall be the place of business of Dallmeier.